Malwarebytes

Silme S.A. stops attackers from raiding endpoints with ransomware and exploits

Malwarebytes automatically stops and cleans up today's advanced threats

INDUSTRY
Technology

BUSINESS CHALLENGE
Stop ransomware and exploits from compromising government servers and endpoints

IT ENVIRONMENT
Spam filters, web filters, enterprise security layers

SOLUTION
Malwarebytes Endpoint Security

RESULTS
- Stopped ransomware and exploits from successfully compromising systems
- Saved time by ending the need to reimage infected endpoints and servers
- Gained confidence in protection

Business profile

Servei d'Informatica Local de Menorca (Silme S.A.) is the IT department for the Balearic island of Menorca, near Spain's Mediterranean coast. Responsible for managing all of the local administration's information technology, Silme S.A. chose Malwarebytes to rid its systems of ransomware and exploits.

> We replaced Panda with Malwarebytes Endpoint Security, because it offered greater protection than other solutions on the market. It was easy to implement and delivered excellent value for our organization.
>
> —Mr. Tomeu Barber, Manager of Systems, Silme S.A.

Business challenge
Stopping cyber pirates

The beautiful Mediterranean island of Menorca has been under the control of the Roman Empire, the Byzantine Empire, the Crown of Aragon, Britain, France, and Spain throughout its long history. Pirates used its strategic location to raid ships traveling between Spain and Italy. Today's attackers are less interested in raiding ships, but keenly interested in raiding data by gaining access through malicious email.

When ransomware and exploits began attacking Silme S.A.'s Windows endpoints and servers, its Panda antivirus solution continually missed them. Ransomware arrived through email or as malicious software hiding in files downloaded from the Internet. When a server or web browser became infected, the team would scan it with the antivirus and other tools, but they usually had to reimage the machine, restore from backup, and reconfigure perimeter security settings for the endpoints.

The solution
Malwarebytes Endpoint Security

"We wanted a solution that could identify suspicious behavior and stop zero-day threats before they successfully infected anything," said Tomeu Barber, Manager of Systems for Silme S.A. "We initially discovered Malwarebytes through blog news, and we used it to clean infected machines. It always worked when nothing else did."

The Silme S.A. team wanted a solution that stopped malware before it could infect machines. They looked for Malwarebytes' ability to identify software that acted unusual or malicious and therefore had a higher risk of being malware or an exploit. Silme S.A. tested Malwarebytes Endpoint Security against its previous antivirus solution, Panda. Malwarebytes demonstrated a superior catch rate, which made the decision easy.

"We replaced Panda with Malwarebytes Endpoint Security, because it offered greater protection than other solutions on the market," said Mr. Barber. "It was easy to implement and delivered excellent value for our organization."

Sinking ransomware attacks

Silme S.A. worked with HSI Group to procure and deploy Malwarebytes. Based in Barcelona, HSI Group provides IT solutions, services, support, and consulting services across Spain. They used the Management Console and scripts to deploy Malwarebytes on Silme S.A's Active Directory servers and endpoints. They installed it manually on a few machines that are not connected to their domain. Mr. Barber and his team created different groups within the Console for different departments, making it easy to tailor policies as needed. They ensure that all machines are protected and updated at a glance with the Management Console. The team no longer worries about ransomware and other exploits compromising endpoints.

"When an exploit is blocked, we don't take the time to investigate it because Malwarebytes automatically takes care of it for us," said Mr. Barber. "Malwarebytes not only gives us cyber protection, it gives us a feeling of security knowing that we have a product that detects and stops the new threats that exist today."

For more information on HSI Group, visit www.hsi.es.

About

Malwarebytes is the next-gen cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware, and exploits that escape detection by traditional antivirus solutions. The company's flagship product combines advanced heuristic threat detection with signature-less technologies to detect and stop a cyberattack before damage occurs. More than 10,000 businesses worldwide use, trust, and recommend Malwarebytes. Founded in 2008, the company is headquartered in California, with offices in Europe and Asia, and a global team of threat researchers and security experts.

Santa Clara, CA

malwarebytes.com

corporate-sales@malwarebytes.com

1.800.520.2796