Malwarebytes

Ooma enhances endpoint security for greater control of PCs and Macs

Malwarebytes delivers protection while meeting Sarbanes-Oxley and PCI compliance regulations

INDUSTRY
Technology

BUSINESS CHALLENGE
Protect a mixed environment of Windows PCs and Macs to better meet compliance requirements

IT ENVIRONMENT
Windows Defender, BitDefender, layered enterprise security

SOLUTION
Malwarebytes Endpoint Security and Malwarebytes for Mac

RESULTS
- Gained endpoint security and visibility for Windows PCs and Macs with a single product
- Simplified management for IT without disrupting users
- Implemented another level of control for meeting compliance requirements

Business profile

Ooma, Inc. provides a smart platform that serves as a communications hub for small businesses and consumers. Using the Ooma platform, customers receive high-definition telephone service through the cloud, as well as Internet security, home security, and other connected services. Ooma is a publicly traded company, subject to regulatory compliance requirements. Keeping user endpoints free from malware and other cyberthreats is one of those requirements—which is why they chose Malwarebytes.

> Malwarebytes allows us to demonstrate that we have strong security controls deployed on our endpoints. That gives our executives peace of mind, because they know that a solid system is in place.
>
> —Dan Johnson, IT Manager, Ooma, Inc.

Business challenge
Protecting a mixed environment with flexibility

Ooma has been ranked as the number one home phone service for overall satisfaction and value for five consecutive years by a leading consumer research publication. As the company grows, its innovative communication platform will connect smart devices, such as sensors, for Internet of Things solutions. Ooma knew that no one is immune from ransomware and malware attacks, and with serious threats on the rise, their small IT team didn't want to take any chances.

"We were implementing a company-wide security policy to deploy the additional controls needed for compliance," said Dan Johnson, IT Manager at Ooma. "We wanted to control endpoint security centrally in a way that didn't disrupt users."

As a public company, Ooma is subject to Sarbanes-Oxley compliance, and its sales and support functions also are subject to

the Payment Card Industry (PCI) Data Security Standard (DSS). Many of the company's engineers and several key executives use Macs, while the sales, support, finance, and other teams use Windows PCs. A new solution had to ensure equal security across both environments.

The solution

Malwarebytes Endpoint Security and Malwarebytes for Mac

All four members of the IT team had previous experience with a wide range of antivirus and security solutions, including Malwarebytes. When they sat down to discuss deploying a new solution, every one of them preferred Malwarebytes to anything else.

The Ooma team deployed Malwarebytes Endpoint Security and Malwarebytes for Mac on its laptops, desktop systems, and servers. They integrated it with Active Directory for managing Windows endpoints and plan to connect everything through the Malwarebytes Management Console. Malwarebytes runs alongside Windows Defender and BitDefender antivirus on both Windows and Mac platforms to add another layer of security—and comfort.

Simplicity works best

"Having Malwarebytes for both PCs and Macs makes it really easy for my team," said Johnson. "One team member is a Mac person and two are Windows users, and it's simple to switch between the two. It just works—we don't have to babysit it, which is great."

With a small footprint on endpoints, users don't notice Malwarebytes running—it automatically cleans machines. This also gives the IT team better control over ensuring that machines are protected without having to rely on users. Now engineers can develop code, sales and support can sell products, and the executive team can lead without having to worry about what they might have clicked on. If a user sees Malwarebytes pop up and files a trouble ticket, Johnson's team can investigate and find out exactly what happened.

Control with comfort

With the Management Console, the team can automatically push software to machines and have visibility into the endpoints. Keeping records of threats and what was done to protect endpoints saves time during compliance audits.

"Malwarebytes allows us to demonstrate that we have strong security controls deployed on our endpoints," said Johnson. "That gives our executives peace of mind, because they know that a solid system is in place, and it's not the wild, wild west anymore."